

## Terms of Service

### PLEASE READ THESE TERMS OF SERVICE CAREFULLY BEFORE USING THIS APP “DENTASHIFT”

#### What's in these terms

These terms tell you the rules for using our app [Dentashift](#) (our app).

Click on the links below to go straight to more information on each area:

- Who we are and how to contact us (Paragraph 1)
- By using our app you accept these terms (Paragraph 2)
- There are other terms that may apply to you (Paragraph 3)
- We may make changes to these terms (Paragraph 4)
- We may make changes to our app (Paragraph 5)
- We may suspend or withdraw our app (Paragraph 6)
- We may transfer this agreement to someone else (Paragraph 7)
- Our app is only for users in the UK (Paragraph 8)
- You must keep your account details safe (Paragraph 9)
- How you may use material on our app (Paragraph 10)
- No text or data mining, or web scraping (Paragraph 11)
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- Our trade marks are registered (Paragraph 13)
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- Rights you are giving us to use material you upload (Paragraph 15)
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- Which country's laws apply to any disputes Paragraph 23)

## **1. Who we are and how to contact us**

Dentashift is an app operated by Dentashift Ltd (**We**). We are registered in England and Wales under company number 17058553 and have our registered office at 19 Langley Road, Slough, SL3 7AE, England. Our main trading address is registered address.

We comply with the Conduct of Employment Agencies and Employment Businesses Regulations 2003 (as amended) and are not required to register with the CQC or GDC as we act solely as an intermediary platform.

We are a limited company.

To contact us, please email [info@dentashift.co.uk](mailto:info@dentashift.co.uk)

## **2. By using our app you accept these terms**

By using our app, you confirm that you accept these terms of service and that you agree to comply with them.

If you do not agree to these terms, you must not use our app.

We recommend that you print a copy of these terms for future reference.

## **3. There are other terms that may apply to you**

These terms of service refer to the following additional terms, which also apply to your use of our app:

- Our [Privacy Policy](#) which explains how we collect, use and store your personal data.

If you purchase services from our app [Terms and Conditions for dental practices](#) and [Terms and Conditions for locums](#) apply to the sales.

The following documents also form part of these terms of service: [Data Protection](#)

## **4. We may make changes to these terms**

We amend these terms from time to time. Every time you wish to use our app, please check these terms to ensure you understand the terms that apply at that time. These terms were most recently updated on *June 2026*.

## **5. We may make changes to our app**

We may update and change our app from time to time to reflect changes to our products, our users' needs and our business priorities. We will try to give you reasonable notice of any major changes.

## **6. We may suspend or withdraw our app**

Our app is made available free of charge.

We do not guarantee that our app, or any content on it, will always be available or be uninterrupted. We may suspend or withdraw or restrict the availability of all or any part of our app for business and operational reasons. We will try to give you reasonable notice of any suspension or withdrawal.

You are also responsible for ensuring that all persons who access our app through your internet connection are aware of these terms of service and other applicable terms of service, and that they comply with them.

## **7. We may transfer this agreement to someone else**

We may transfer our rights and obligations under these terms to another organisation. We will always tell you in writing if this happens and we will ensure that the transfer will not affect your rights under the contract.

## **8. Our app is only for users in the United Kingdom**

Our app is directed to people residing in the United Kingdom. We do not represent that content available on or through our is appropriate for use or available in other locations.

## **9. You must keep your account details safe**

If you choose, or you are provided with, a user identification code, password or any other piece of information as part of our security procedures, you must treat such information as confidential. You must not disclose it to any third party.

We have the right to disable any user identification code or password, whether chosen by you or allocated by us, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of these terms of service.

If you know or suspect that anyone other than you knows your user identification code or password, you must promptly notify us at [info@dentashift.co.uk](mailto:info@dentashift.co.uk)

## **10. How you may use material on our app**

We are the owner or the licensee of all intellectual property rights in our app and in the material published on it. Those works are protected by copyright laws and treaties around the world. All such rights are reserved.

You may print off one copy, and may download extracts, of any page(s) from our app for your personal use and you may draw the attention of others within your organisation to content posted on our app.

You must not modify the paper or digital copies of any materials you have printed off or downloaded in any way, and you must not use any illustrations, photographs, video or audio sequences or any graphics separately from any accompanying text.

Our status (and that of any identified contributors) as the authors of content on our app must always be acknowledged (except where the content is user-generated).

You must not use any part of the content on our app for commercial purposes without obtaining a licence to do so from us or our licensors.

If you print off, copy, download, share or repost any part of our app in breach of these terms of service, your right to use our app will cease immediately and you must, at our option, return or destroy any copies of the materials you have made (except that you are permitted to print off a copy of these terms of service).

### **11. No text or data mining, or web scraping**

You shall not conduct, facilitate, authorise or permit any text or data mining or web scraping in relation to our app or any services provided via, or in relation to, our app for any purpose, including the development, training, fine-tuning or validation of AI systems or models. This includes using (or permitting, authorising or attempting the use of):

- Any "robot", "bot", "spider", "scraper" or other automated device, program, tool, algorithm, code, process or methodology to access, obtain, copy, monitor or republish any portion of our app or any data, content, information or services accessed via the same.
- Any automated analytical technique aimed at analysing text and data in digital form to generate information or develop, train, fine-tune or validate AI systems or models which includes but is not limited to patterns, trends and correlations.

The provisions in this clause should be treated as an express reservation of our rights in this regard, including for the purposes of Article 4(3) of the Digital Copyright Directive ((EU) 2019/790).

You shall not use, and we do not consent to the use of, our v, or any data published by, or contained in, or accessible via, our app or any services provided via, or in relation to, our app for the purposes of developing, training, fine-tuning or validating any AI system or model.

This clause will not apply insofar as (but only to the extent that) we are unable to exclude or limit text or data mining or web scraping activity by contract under the laws which are applicable to us.

Our app, its content and any services provided in relation to the same are only targeted to, and intended for use by, individuals located in the United Kingdom (each, a **Permitted Territory**). By continuing to access, view or make use of our app and any related content and services, you hereby warrant and represent to us that you are located in a Permitted Territory.

## **12. Rules about linking to our app**

You may link to our home page, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it.

You must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists.

You must not establish a link to our app in any app that is not owned by you.

Our app must not be framed on any other app, nor may you create a link to any part of our app other than the home page.

We reserve the right to withdraw linking permission without notice.

The app in which you are linking must comply in all respects with our Acceptable [Privacy Policy](#)

If you wish to link to or make any use of content on our app other than that set out above, please contact [info@dentashift.co.uk](mailto:info@dentashift.co.uk)

## **13. Our trade mark is registered**



This is the UK registered trade mark of [Dentashift](#).

You are not permitted to use them without our approval.

## **14. Uploading content to our app**

Whenever you make use of a feature that allows you to create content directly on our app upload or share content to our app, or to make contact with other users of our app you must comply with the standards set out in our Acceptable [Use Policy](#)

You warrant that any such contribution complies with those standards, and you are liable to us and indemnify us for any breach of that warranty. This means you will be responsible for any loss or damage we suffer as a result of your breach of warranty.

We will consider any content you upload to our app to be non-confidential and not protected by any trade mark, patent or copyright ("non-proprietary"), that is, in the public domain. You own your content, but you are required to grant us and other users of our app a limited licence to use, store and copy that content and to distribute and make it available to others. The rights you license to us are described in [Data Policy](#)

We also have the right to disclose your identity to anyone who is claiming that any content posted or uploaded by you to our app violates their intellectual property rights or their right to privacy.

We have the right to remove any posting you make on our app if, in our opinion, your post does not comply with the acceptable use standards set out in our Acceptable [Use Policy](#)

If you wish to contact us in relation to content you have uploaded to our app and that we have taken down, please contact [info@dentashift.co.uk](mailto:info@dentashift.co.uk).

### **15. Rights you are giving us to use material you upload**

When you upload or post content to our app you grant us the following rights to use that content:

- A worldwide, non-exclusive, royalty-free, transferable licence to use, reproduce, distribute, prepare derivative works of, display, and perform that user-generated content in connection with the service provided by the app and across different media including to promote our app or the service to expire when the user deletes the content from our app.
- A worldwide, non-exclusive, royalty-free, transferable licence for other users, partners or advertisers to use the content for their purposes to expire when the user deletes the content from our app.

### **16. User-generated content is not approved by us**

Our app may include information and materials uploaded by other users. This information and these materials have not been verified or approved by us. The views expressed by other users on our app do not represent our views or values.

### **17. Do not rely on information on this app**

The content on our app is provided for general information only. It is not intended to amount to advice on which you should rely. You must obtain professional or specialist advice before taking, or refraining from, any action on the basis of the content on our app.

Although we make reasonable efforts to update the information on our app we make no representations, warranties or guarantees, whether express or implied, that the content on our app is accurate, complete or up to date.

### **18. We are not responsible for websites we link to**

Where our app contains links to other apps/websites and resources provided by third parties, these links are provided for your information only. Such links should not be interpreted as approval by us of those linked websites or information you may obtain from them.

We have no control over the contents of those apps or resources.

### **19. We are not responsible for viruses**

We do not guarantee that our app will be secure or free from bugs or viruses.

You are responsible for configuring your information technology, computer programs and platform to access our app. You should use your own virus protection software.

### **20. You must not introduce viruses**

You must not misuse our app by knowingly introducing viruses, trojans, worms, logic bombs or other material that is malicious or technologically harmful, or otherwise harmfully interacting with our app or any part of it. You must not attempt to gain unauthorised access to our app, the server on which our app is stored or any server, computer or database connected to our app or any other equipment or network connected with our app. You must not interfere with, damage or disrupt any software used in the provision of our app or any equipment or network or software owned or used by any third party on which this app relies in any way. You must not attack our app via a denial-of-service attack or a distributed denial-of-service attack. By breaching this provision, you would commit a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our app will cease immediately.

### **21. Our responsibility for loss or damage suffered by you**

#### **Whether you are a consumer or a business user:**

- We do not exclude or limit in any way our liability to you where it would be unlawful to do so. This includes liability for death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors and for fraud or fraudulent misrepresentation.
- Different limitations and exclusions of liability will apply to liability arising as a result of the supply of any products to you, which will be set out in our Terms and Conditions of [Terms and Conditions for dental practices](#) and [Terms and Conditions for locums](#)

#### **If you are a business user:**

- We exclude all implied conditions, warranties, representations or other terms that may apply to our app or any content on it.
- We will not be liable to you for any loss or damage, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, even if foreseeable, arising under or in connection with:

- use of, or inability to use, our app; or
- use of or reliance on any content displayed on our app.
- In particular, we will not be liable for:
  - loss of profits, sales, business, or revenue;
  - business interruption;
  - loss of anticipated savings;
  - loss of business opportunity, goodwill or reputation; or
  - any indirect or consequential loss or damage.

**If you are a consumer user:**

- We only provide our app for domestic and private use. You agree not to use our app for any commercial or business purposes, and we have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.
- If defective digital content that we have supplied damages a device or digital content belonging to you and this is caused by our failure to use reasonable care and skill, we will either repair the damage or pay you compensation. However, we will not be liable for damage that you could have avoided by following our advice to apply an update offered to you free of charge or for damage that was caused by you failing to correctly follow installation instructions or to have in place the minimum system requirements advised by us.

**22. How we may use your personal information**

We will only use your personal information as set out in our [Privacy Policy](#)

**23. Which country's laws apply to a dispute**

If you are a consumer, please note that these terms of service, their subject matter and their formation, are governed by English law. We both agree that the courts of England and Wales will have exclusive jurisdiction, except that if you are a resident of Northern Ireland, you may also bring proceedings in Northern Ireland, and if you are a resident of Scotland, you may also bring proceedings in Scotland.

If you are a business, these terms of service, their subject matter and their formation (and any non-contractual disputes or claims) are governed by English law. We both agree to the exclusive jurisdiction of the courts of England and Wales.